

# Moving Aged Care Homes

## Your guide to moving to another Aged Care Home

Some people move into an aged care home only to find that it's not the right fit or they would like to move to be closer to family and friends.

When this happens, you may want to consider moving to an aged care home that better meets your care, social and financial needs.

Your current aged care home will be able to provide you with the following documents to show to prospective homes. Your new home will want to review these documents to get the most up-to-date summary of your care needs to ensure they can provide the best level of care to you.



From your current home you'll need to get a copy of your:

- ACAT Assessment and Support Plan
- Care Plan
- ACFI (Aged Care Funding Instrument) which shows your current care needs
- Medication Chart
- Medicare and Pension Cards
- Power of Attorney and/or Enduring Guardian
- Asset determination letter from Centrelink.

Once you have found your new home, and organised a move in date, your current aged care home will support you with your transition. Ask them to:

- Call your new aged care home and provide them with a handover
- Book patient transport to take you to your new aged care home (if you are unable to travel with family or friends)
- Provide you with a written discharge summary and all your current medications they have been storing
- If you don't have any family and friends to help you pack your belongings, please ask one of the care team to give you some assistance

### **Giving your current aged care home notice of departure**

Most aged care homes will request 7 days written notice of your intention to leave the home or any shorter period of notice. You will be liable for any fees or charges payable while the aged care home is providing you with care and services.

According to the Aged Care Act 1997, on the day you permanently leave the aged care home, you will be charged:

- a basic daily fee
- an accommodation payment (if applicable).

You cannot be charged:

- a means-tested care fee
- an accommodation contribution.

This is because the Aged Care Act 1997 prevents the residential care subsidy from being paid twice for a person who moves from one aged care home to another on the same day.



### **Refunds**

When you leave your aged care home, any refunds due will be made by way of cheque or EFT – all refunds will be in your name.

If you permanently move to another aged care home, your previous home must refund any balances of lump sum amounts to you within the legislated refund period. For people who have paid a Refundable Accommodation Deposit (RAD) or Refundable Accommodation Contribution (RAC), this means:

- You will receive your refund on the day you leave – if you have given more than 14 days' notice before you depart the home
- You will receive your refund within 14 days of the date you give notice to your current home. For example, if you give notice on the 7th day of the month, and leave the home on the 14th day of the month, your refund will be given to you on the 21st day of the month
- You will receive your refund within 14 days of leaving the home. So, if you don't give notice to the home, the home will refund any monies owing within 14 days of your date of departure.

**Here at Find Aged Care, we believe everyone in residential care should spend their days in a way that brings them happiness and purpose - a large part of that is finding the right aged care home for you.**

**If you require any further information on moving to another aged care home, or would like some assistance to find your perfect match, please don't hesitate to contact us on 1300 509 992 or email us at [info@findagedcare.com.au](mailto:info@findagedcare.com.au)**

Find your perfect match in aged care.

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